

Updated Terms of Service

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Last Updated: 25/11/2024

Welcome to Voltmailer, a product of SyneticX LTD.

("Company," "we," "us," or "our"). By accessing or using our services, you agree to be bound by these Terms of Service ("Terms"). Please read them carefully.

1. Acceptance of Terms

By signing up for and/or using our services, you agree to be bound by these Terms. If you do not agree with any part of these Terms, you must not use our services.

2. Eligibility

You must be at least 18 years old and legally capable of entering into contracts to use our services. By using our services, you represent and warrant that you meet these requirements.

3. Account Registration

To access certain features of our services, you may be required to register for an account. You agree to provide accurate, current, and complete information during the registration process and to update such information to keep it accurate, current, and complete.

4. Services Provided

Our services allow users to generate and send personalized email campaigns. Users provide data for email generation, including manually uploaded lists or other information, which may be processed by our AI tools.

Important:

- You are solely responsible for ensuring that the data you provide is accurate, lawful, and obtained with proper consent, where applicable.
 - All content sent through our platform must comply with applicable laws, including anti-spam and privacy regulations.
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5. User Responsibilities

Compliance with Laws

You agree to use our services in full compliance with:

- **Privacy laws**, such as GDPR and CCPA.
- **Anti-spam laws**, such as the CAN-SPAM Act.
- **Intellectual property laws** and other applicable regulations.

Content Ownership

You retain ownership of all content you provide to us. By using our services, you grant us a limited license to process your content solely for the purpose of delivering our services.

Prohibited Uses

You agree NOT to use our services to:

- Send **unsolicited bulk emails** or spam.
 - Engage in illegal, harmful, or fraudulent activities.
 - Infringe on any intellectual property rights or transmit harmful code.
 - Scrape data or attempt unauthorized access to any system.
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6. Data Usage and Consent

When uploading or using data in our services, you:

1. Warrant that you have obtained all necessary **consents** for its use.
2. Confirm compliance with data privacy laws, including GDPR, CCPA, and similar regulations.

3. Acknowledge that Voltmailer does not sell user data and only processes data for service functionality.

For more information, please review our [Privacy Policy].

7. AI-Generated Content

Our services utilize AI tools to assist in generating email content. While we aim for high-quality outputs, users are responsible for:

- Reviewing all generated content for **accuracy and appropriateness**.
 - Ensuring generated emails comply with **anti-spam** and **privacy regulations**.
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8. Third-Party Services

Our platform may integrate with third-party services(OpenAI's API for ChatGPT) . Your interactions with these services are governed by their respective terms of service. Voltmailer does not guarantee their performance or compliance.

9. Subscription and Fees

Our services are subscription-based. All fees are non-refundable unless required by law. Subscription details, including changes in pricing, will be communicated in advance.

10. Termination

We reserve the right to suspend or terminate your access to our services if:

- You violate these Terms.
- Your usage poses a risk to system integrity or violates legal requirements.

Upon termination, all licenses and access rights will cease immediately.

11. Limitation of Liability

To the fullest extent permitted by law, we are not liable for:

- Loss of profits, data, or goodwill.
- Damages arising from unauthorized access, errors, or service interruptions.

12. Indemnification

You agree to indemnify Syntex LTD and its affiliates for any claims, liabilities, or damages resulting from your use of our services, your breach of these Terms, or violations of applicable laws.

13. Governing Law and Dispute Resolution

These Terms are governed by the laws of England. Disputes will be resolved through binding arbitration in England unless claims qualify for small claims court.

14. Compliance with Platform Policies

Voltmailer adheres to the policies of Google and Amazon, including:

- Prohibitions on unauthorized scraping or data use.
- Strict compliance with anti-spam guidelines and OAuth requirements.
- Clear communication of the purpose and functionality of our tools.

If you have concerns regarding your compliance responsibilities, please contact us.

15. Changes to Terms

We may modify these Terms at any time. Changes will be effective upon posting to our website. Continued use constitutes acceptance.

16. Contact Information

For questions or concerns, email us at **voltmailerhq@gmail.com**.
